



THE PRACTICAL GUIDE TO

ERGONOMIC LIQUID HANDLING

IMPROVE PIPETTING COMFORT,
ACCURACY AND THROUGHPUT
IN YOUR LAB

INTEGRA 

FOREWORD

Pipetting may appear simple, but it demands more physical effort than many realize, and places significant strain on the operator's thumb, wrist, shoulder and neck. In fact, pipetting involves constant thumb flexion and abduction, sustained muscle loading, awkward postures and joint stress which can lead to musculoskeletal disorders (MSDs) in the long term.¹ There is a significant increase in the risk of developing repetitive strain injuries (RSIs) – including tendonitis, carpal tunnel syndrome, and joint and muscle pain in the neck, shoulders, arms and hands – when pipetting for more than 300 hours a year², which equates to as little as just 1 or 2 hours a day. Studies have even reported that almost 90 % of people who use pipettes continuously for more than an hour a day experience hand and/or elbow disorders³.

Repetitive lab work can not only lead to physical discomfort, but may also negatively impact mental wellbeing and morale, potentially leading users to take days off sick. Awkward postures, pain and fatigue can also slow workflows and increase the likelihood of pipetting mistakes, lowering lab productivity and liquid handling accuracy. Ergonomic pipetting should clearly be a priority for every lab, especially those frequently performing liquid handling manually.

In this eBook, we will delve into the key factors to consider when setting up a lab and choosing ergonomic liquid handling equipment. This practical guide aims to help lab managers and scientists to develop a more user-friendly workflow to prevent RSIs and improve overall lab performance and productivity.



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CHAPTER 1: The hidden drivers of pipetting strain

What causes RSIs during pipetting and how can you prevent them?

The likelihood of developing an RSI from pipetting is largely dependent on 3 main risk factors: posture, force and repetition.



Posture

Pipetting is usually performed at a lab bench or in a laminar flow air cabinet. Users may need to rest their elbows on the benchtop due to the weight of the pipette, or they may have difficulty reaching under the sash while sitting upright. This means scientists must often hunch over to perform their routine liquid handling tasks. In addition, many lab personnel instinctively bend towards their work to better see what they are doing, and must constantly lean forward to load and eject pipette tips.

And that's not all. A chair or stool may be too high or too low for a user's feet to naturally reach the floor, causing them to sit awkwardly, and uncomfortable personal protective equipment may also contribute to unnatural posture. Large sample volumes and tight time constraints can lead to scientists maintaining a poor posture for extended time periods. Repetitive hunching or leaning forward can restrict blood flow to the muscles, and sitting incorrectly for long periods of time can put extra strain on the joints, particularly the neck and shoulders.

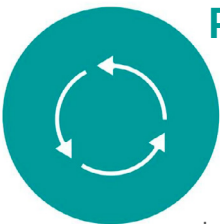


Force

RSIs are often caused by repeated forceful movements. For example, during manual pipetting, the plunger is thumb operated, with additional force needed to ensure all the liquid is dispensed. The thumb force is further increased when pipetting liquids with higher viscosity. Force is also needed when lifting the pipette and holding it in an upright position for a long time. The thumb contributes to stabilizing the pipette, and holding the pipette too tightly for extended periods can lead to nerve damage and, potentially, carpal tunnel syndrome. The weight of the pipette and hammering on pipette tips can exacerbate the problem and lead to hand pain.

The role of muscle load and fatigue

Muscle fatigue during pipetting is closely linked to the amount of force applied over time. Research shows that sustained muscle activity should remain below approximately 15 % of a user's maximum voluntary force to avoid rapid fatigue.⁴ Exceeding this threshold – particularly during repetitive tasks – can significantly increase the risk of strain and long-term injury. Both static load (holding the pipette in position) and dynamic load (repeated thumb movements during aspiration and dispensing) contribute to overall fatigue. Static load is especially demanding, as it restricts blood flow to the muscles, accelerating the onset of discomfort.



Repetition

Pipetting relies heavily on a combination of forearm muscles, which generate force, and intrinsic hand muscles, which enable precise control. Accurate pipetting involves numerous highly monotonous movements, for example to attach tips, depress the plunger, move between labware and eject tips. These repetitive movements, though not strenuous in isolation, are repeated over and over again for several hours a day over the course of a working week, placing stress on tendons, ligaments, muscles and joints. This constant accumulation of strain may lead to irritation or inflammation, increasing the risk of developing an RSI in the forearm and hand, in particular in the thumb and wrist, where fine motor control and repeated motion are concentrated.

CHAPTER 2: How ergonomics affects pipetting efficiency and accuracy



Extensive manual pipetting with heavy handheld devices often translates into poor posture, muscle pain and fatigue over the long term, with workers needing **more frequent breaks due to discomfort.**



Adjusting volumes on many manual pipettes requires repetitive wrist rotations and fine motor effort, taking up valuable time and **slowing down liquid handling workflows.**

This can result in **lower productivity and slower throughput** overall in the lab.



Muscle fatigue and joint pain can **lower aspirating and dispensing precision**, affecting the **reproducibility and reliability of results.**



Poor ergonomics can result in lapses in concentration, **increasing the likelihood of errors.**

Increased plunger force also **reduces the level of precision and control** that is possible during pipetting.

When joints move into extreme positions – such as bending the wrist or overstretching the thumb – muscle effort increases and **fine motor control is reduced**. This not only raises the risk of injury, but can also **negatively affect pipetting precision.**



CHAPTER 3: Practical steps for preventing RSIs

The length of time it takes to recover from an RSI varies from case to case and, sadly, once you have been severely affected by an injury, the risk of recurrence is high. In severe cases, it may even be necessary to take sick leave until the pain subsides. RSIs can be treated in various ways, from pain killers and steroid injections to physiotherapy, depending on the symptoms, and you shouldn't hesitate to talk to a medical professional as soon as an issue appears.

Of course, preventing an injury from developing in the first place is far more effective than treatment. In fact, in many countries, employers are legally obliged to undertake a risk assessment for each workspace to evaluate potential RSI risk and prevent injuries. As well as these formal measures, here are a few general points that you can employ in your daily pipetting workflows to improve ergonomics and safeguard your health in the lab.

Adjust your pipetting technique

Check whether you are holding the pipette in the most ergonomic way possible, with minimum strain on your fingers, hand and wrist. Force is needed to lift a pipette up, hold it in an upright position during use, aspirate and dispense liquids, and attach and eject tips. You should therefore reduce the force required to perform any of these tasks. Maintaining neutral joint positions is essential for both comfort and control during pipetting. The wrist should remain straight, the thumb relaxed, and the elbow slightly flexed.

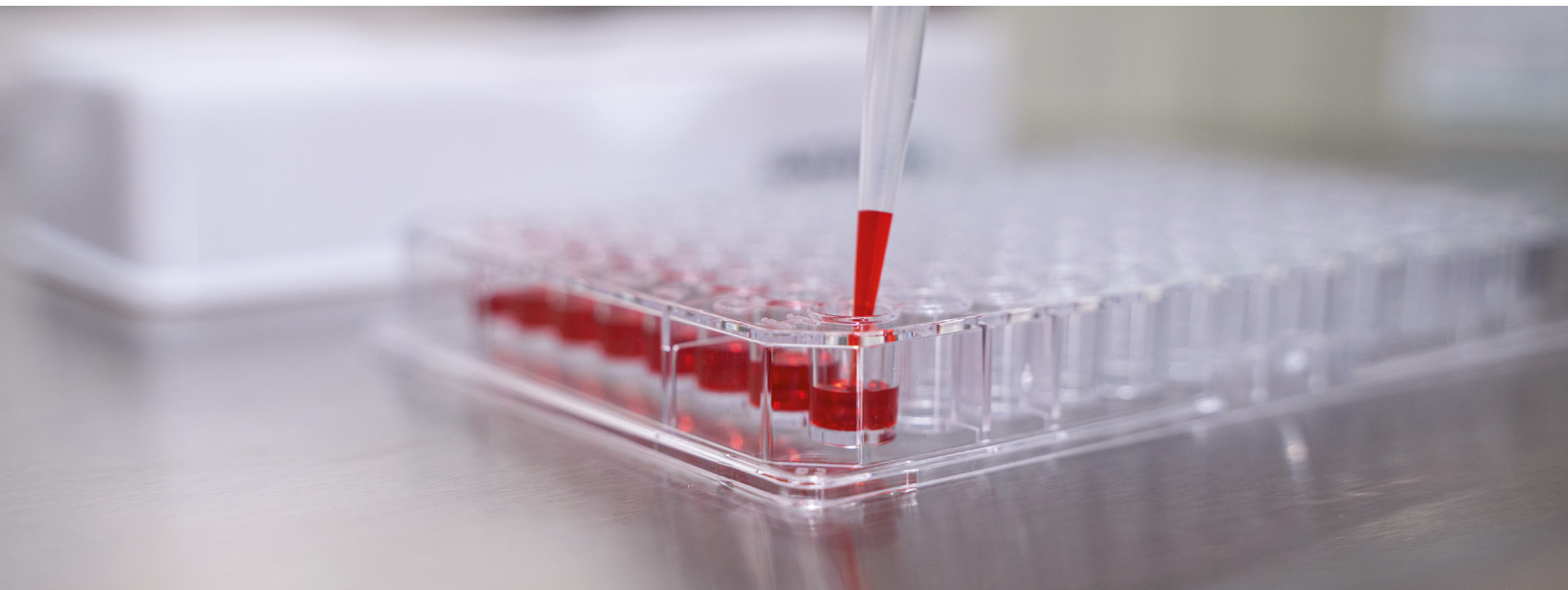
Pay attention to your posture

Sit in the middle of your chair or stool and keep your back straight as much as possible. Make sure your head and shoulders are aligned, with your head directly above the shoulders. You should also try to keep your shoulders relaxed and in line with your hips. Your legs should be placed beneath the lab bench or biosafety cabinet with feet flat on the floor or a footrest. Your arms should be kept close to your body, so it's important to organize your workplace to make sure that all reagents and labware are within easy reach, avoiding the need to stretch. Your arms should also not rest on the lab bench or sill of the laminar flow air cabinet, and you should avoid fully extending the elbow while pipetting.



Reduce repetitive motions

The initial symptoms of RSIs include pain, aching or tenderness, stiffness, throbbing, tingling, numbness, weakness and cramping of the hand, shoulder, neck, wrist or thumb. It's therefore important that once you notice any of these symptoms, you should identify the repetitive motion causing the pain and reduce its frequency if at all possible, or potentially avoid it completely while recovering.



CHAPTER 4: Building in ergonomics with intelligent design features

Ergonomic liquid handling tools are clearly essential for reducing physical strain and improving pipetting efficiency and consistency, particularly during prolonged and repetitive tasks. There are several design aspects that can influence how comfortable a device is in the hand, how much force is required while pipetting, and how often a movement needs to be repeated.



Did you know?

Switching it up for enhanced ergonomics and workflow flexibility

INTEGRA Biosciences partnered with the Zurich University of Applied Sciences (ZHAW) to develop comprehensive ergonomic design guidelines for manual pipettes.¹ These guidelines were based on anatomical, biomechanical and task-specific criteria, including optimal grip dimensions, joint angles and muscle load tolerance. The [SWITCH hybrid pipette](#) was designed from the ground up in accordance with these expert recommendations, ensuring that it meets or exceeds the most critical ergonomic parameters. Internal benchmarking against leading manual and electronic pipettes then evaluated biomechanical factors such as plunger and ejector force, handle dimensions, weight and task efficiency. This helps to ensure that the SWITCH delivers superior ergonomic performance across a wide range of applications.

Lightweight, balanced instruments

The strain of lifting a pipette and keeping it in an upright position cannot be avoided completely without switching to benchtop or automated instruments. However, pipettes with a lightweight, well-balanced design and optimal dimensions are easier to hold and help to minimize static muscle load and reduce fatigue during prolonged use. Finger hooks, for example, ensure that some of the pipette's weight rests on the index finger, and that the hand and fingers can loosen their grip. Moreover, pipettes with handles that can be rotated help to keep the wrist in a neutral position, allowing each user to choose their ideal position. Pipette handles that can be rotated help with this as they enable the user to choose whatever they find most comfortable.

Effective grip design should distribute pressure evenly across the hand, avoid sharp edges or pressure points, use rounded or slightly cylindrical shapes, and allow flexibility for different hand sizes, rather than enforcing fixed finger positions. For precision tasks such as pipetting, an optimal grip diameter typically falls within the range of 3 to 4 cm,⁵ allowing for controlled finger movement without excessive muscle activation. Longer instruments increase the distance between the hand and the working area, requiring greater arm elevation and increasing strain on the shoulders and neck. Shorter designs allow users to work closer to the body, improving control and reducing unnecessary muscle effort.





The **SWITCH** handle has diameters of 3 cm along its short axis (A-axis) and 3.7 cm along its long axis (B-axis) (**Figure 1**), comfortably within the ergonomically optimal range of 3 to 4 cm for tasks involving precision finger control.⁵ This means it provides a grip that supports the natural biomechanics of the hand. This alignment validates the pipette's suitability for manual pipetting tasks that demand both control and comfort. In contrast, nearly all competitor pipettes fall significantly below this optimal range, particularly along the A-axis (**Table 1**).

Product	Company	A (mm)	B (mm)
SWITCH	INTEGRA	30.4	37
Product 1	A	27.1	36.1
Product 2	B	24	40.4
Product 3	C	26	30.3
Product 4	D	22.2	32
Product 5	E	23.6	35.6
Product 6	F	31	27.1

Table 1: A comparison of the dimensions (A-axis and B-axis) of different pipettes.

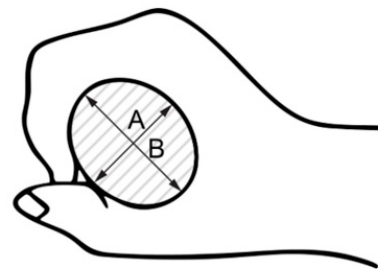


Figure 1: Image demonstrating the 2 key axes of a pipette (A-axis and B-axis).

[VIAFLO electronic pipettes](#) are comfortable to hold thanks to their lightweight, well-balanced design and finger hook, even during prolonged pipetting sessions. Multichannel **VIAFLO** pipettes also feature a handle that can be rotated so that every user can find their ideal pipetting position.



Low plunger forces

Manual pipettes only aspirate and dispense liquids when a plunger is moved up and down and, when using those pipettes, the plunger needs to be depressed and released with the thumb. Choosing pipettes with a minimal plunger force and stroke distance keeps the risk of problems such as thumb tenosynovitis as low as possible. Using electronic pipettes is an alternative solution that minimizes the strain placed on the thumb even more, as liquid displacement is controlled by a microprocessor.

The **SWITCH** combines the advantages of manual and electronic pipetting in one instrument, and has a low total plunger force across various volumes, requiring just 8.4 N of total force (the force to start, move and blowout the plunger) for 200 μ l, and 8.2 N of total force for 1,000 μ l – both values being half of that required by products from other manufacturers.¹ It also maintains a consistent plunger height across all volumes, keeping the thumb in a neutral, relaxed position. This allows the user to maintain complete control of the liquid at all volumes while avoiding overuse injuries in the thumb, making the pipette ideal for high throughput applications where the risk of RSIs is particularly high.

Our [EVOLVE manual pipettes](#) also offer low plunger forces, are lightweight and have a finger hook to minimize the risk of developing an RSI.

An ultra-light and well-balanced design for unrivaled ergonomics

3 quick set dials to change volumes faster and easier than conventional manual pipettes



Reducing pipetting time

Multichannel and electronic pipettes can also help you to minimize the time you spend pipetting. For example, to fill all the wells of a 96 well plate with a specific amount of reagent using a manual single channel pipette, you would need to go back and forth between the reservoir and the plate 96 times. However, a multichannel pipette or electronic pipette with repeat dispense mode can aspirate a large amount of reagent from the reservoir, then aliquot the right amount into several wells from that single aspiration.

The [MINI 96 benchtop multichannel pipette](#) transfers 96 samples in a single step, making plate filling faster and more reproducible. Individual columns of a plate can also be filled if needed. Up to 2 positions for labware can be used at one time, for example when performing serial dilutions. This avoids excessive plate handling, streamlining protocols and providing flexibility to find the most efficient set-up.

The [VIAFLO 96 and VIAFLO 384 benchtop pipettes](#) significantly increase laboratory efficiency by enabling the simultaneous transfer of 24, 96 or 384 samples in a single step, delivering fast, reproducible pipetting. Interchangeable pipetting heads can be swapped in less than a minute, allowing one compact instrument to handle a wide range of applications and volume requirements. Servo-assisted steering and an optional hands-free automatic mode eliminate the need for position programming, reducing hands-on time and ensuring consistent results. 3 deck positions further increase device flexibility for more efficient, high throughput liquid handling.

The **SWITCH** features an integrated repeat dispense function that eliminates the need to aspirate again before each individual dispense cycle. This dramatically reduces the total number of movements per task, and can reduce dispensing time by up to 50 %, compared to a traditional single channel pipette.¹

The **VIAFLO** includes 10 intuitive, preset pipetting programs for common applications, and custom programs are also available for more complex assays, reducing the time spent pipetting and lowering the risk of RSIs. The **VIAFLO** can be mounted onto the [ASSIST PLUS pipetting robot](#) to automate liquid handling steps and allow less hands-on time. Simply choose a pipetting protocol, add a tip rack and your labware, press RUN and the **ASSIST PLUS** will automatically carry out the full workflow, removing the need to perform many manual steps for greater user comfort.



Wrist-friendly volume changes

Traditional manual pipettes use a single rotating dial or plunger to set the volumes, and the user must frequently twist and turn their wrist. This approach is particularly strenuous for the joints and muscles when switching from lower to higher volumes. Bending the wrist is especially problematic, placing it in an unnatural position. However, there are pipettes with alternative mechanisms for changing volumes that are easier and keep the wrist in a neutral position, for example, those featuring dials similar to combination locks. These mechanisms can reduce the degree of rotation required and minimize the risk of RSIs.

Volume adjustments on the **SWITCH** are fast and easy, resulting in faster set-up, significantly less strain during repetitive workflows, and a more comfortable pipetting experience for users. This makes it ideal for high throughput facilities performing repetitive workflows such as ELISAs, PCR preparation or cell culture. **Tables 2 to 4** show the time and number of wrist turns required to set the volume of the **SWITCH** compared to competitor manual products, with one turn representing a 45° turn of the wrist.



Table 2: Setting the dispense volume from 100 % to 50 %

Product	SWITCH	Product A	Product B	Product C	Product D
Company	INTEGRA	A	B	C	D
Time (s)	8	9	12	10	13
Wrist turns	10	15	15	13	18

Table 3: Setting the dispense volume from 10 % to 100 %.

Product	SWITCH	Product A	Product B	Product C	Product D
Company	INTEGRA	A	B	C	D
Time (s)	1	16	27	18	15
Wrist turns	1	24	44	27	21

Table 4: Setting the dispense volume to 25 % from 50 %.

Product	SWITCH	Product A	Product B	Product C	Product D
Company	INTEGRA	A	B	C	D
Time (s)	8	6	9	8	6
Wrist turns	4	6	11	8	6

In contrast to using a single rotating plunger or dial to adjust volumes, the **EVOLVE** features 3 separate quick set dials. This enables users to set volumes more than 10 times faster than with other volume changing mechanisms, and reduces the number of rotational movements needed.

On the **VIAFLO**, pipetting parameters can be adjusted using an ergonomic thumbwheel interface. This avoids the need to repeatedly push buttons to change settings, easing the strain on fingers and hands.



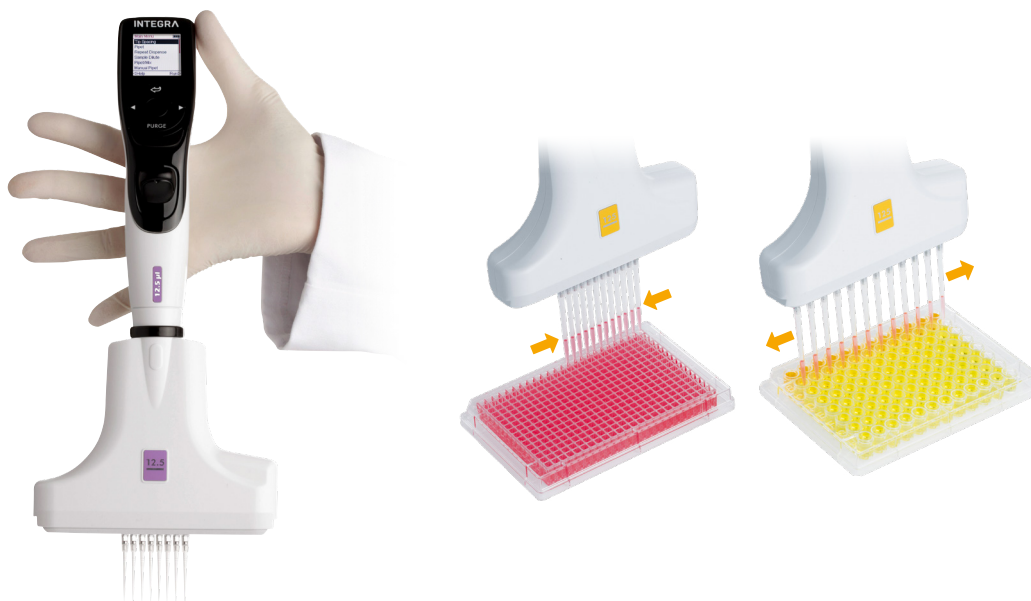
Fewer motion-intensive transfers

Performing the same movements over and over again always increases the risk of developing or aggravating an RSI, so you should look for pipettes designed to reduce the number of pipetting steps and increase your efficiency. Multichannel, adjustable tip spacing and electronic pipettes can all help to cut the number of physical steps required during liquid handling, streamlining tasks including transferring reagents from a reservoir to a microwell plate. For example, instead of performing 96 transfers from the reservoir to a 96 well plate with a single channel pipette, an 8 channel pipette will reduce the number of transfers to just 12.

The **EVOLVE** is available in single, 8, 12 and 16 channel options with a rotating handle on all multichannel options, minimizing the number of pipetting steps for a more ergonomic workflow.

Adjustable tip spacing pipettes can transfer several samples between labware formats in parallel, such as between tubes and 384 well plates, which is far easier than using a single channel pipette many times to transfer reagents or samples from one vessel to another.

VOYAGER adjustable tip spacing pipettes are ergonomically designed with a finger hook and rotating handle, and they feature a thumbwheel interface and various pipetting modes to speed up workflows. With their automatic adjustable tip spacing functionality, users can expand or reduce tip spacing at the push of a button and effortlessly transfer multiple samples from one labware format to another, which is much more convenient than using a single channel pipette. This drastically cuts the time spent pipetting and, at the same time, reduces the risk of RSIs.



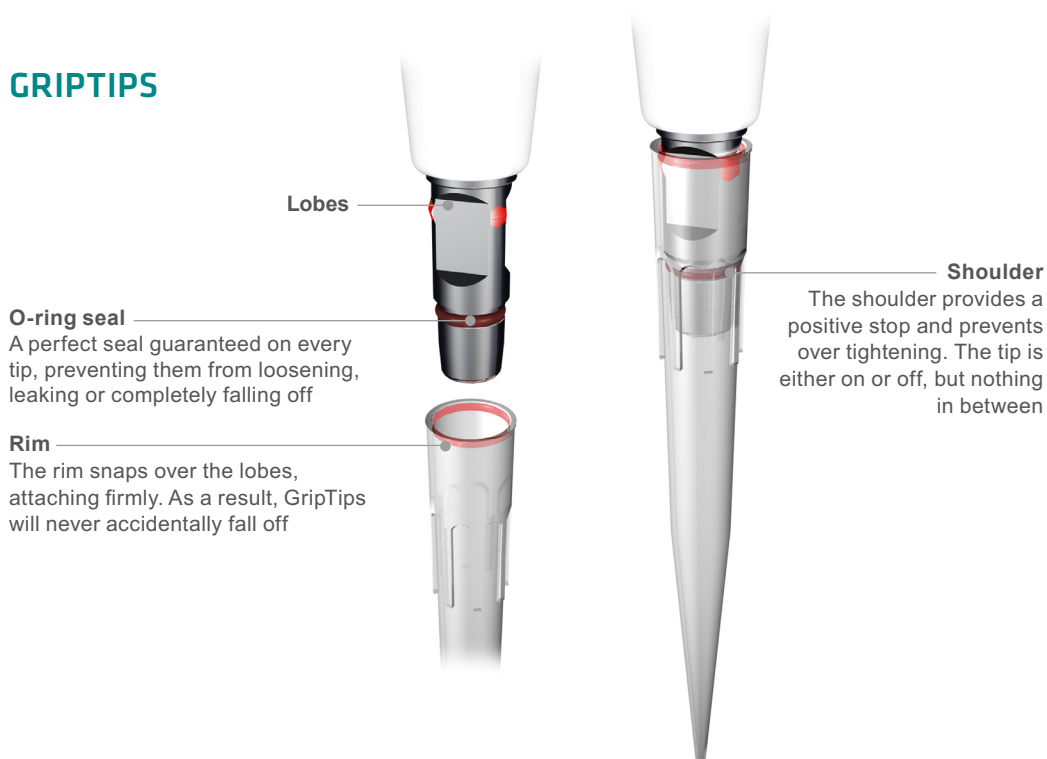
Easy pipette tip attachment and ejection

Pipette tips are made from polypropylene, which has a memory effect and wants to move back to its original shape. This is why universal tips eventually loosen, leak or fall off, and why operators using them must hammer their pipettes into the tips to make sure they are secure for the duration of the pipetting step. This leads to high attachment forces and increases the ejection force needed to remove the tips. In contrast, pipettes designed to work with proprietary tips that snap onto the tip fittings have significantly lower attachment and ejection forces, reducing hand and thumb strain.

INTEGRA designed [GRIPTIPS® pipette tips](#) for use with our pipettes. The tips snap effortlessly onto tip fittings with minimal force to prevent users from having to hammer them on. This also avoids over-tightening, so ejection forces are reduced, minimizing the strain on the user's hand and thumb for a more comfortable experience.

ECO racks GRIPTIPS pipette tips contain 60 % less plastic than alternative racks, significantly reducing plastic consumption in the lab for greater sustainability. **ECO racks** are designed to be used in combination with an **ECO** or **POPTOP** base, and are compatible with all single- and multichannel INTEGRA handheld pipettes. For an even more sustainable option, the **POPTOP** base is compatible with INTEGRA's **GREEN CHOICE** refill inserts, helping to further reduce plastic waste. **ECO racks** are available in 300 µl long, 1,250 µl short and wide bore formats, as well as with low retention **GRIPTIPS** for improved pipetting performance with certain liquids.

GRIPTIPS



CHAPTER 5: Reducing repetition through automation

An ergonomic workflow is a smarter workflow. High throughput multichannel pipettes and automation are the best ergonomic interventions for repetitive and time-consuming protocols, such as:

- plate filling and reagent addition
- serial dilutions
- plate reformatting
- NGS sample preparation



[INTEGRA's 96 and 384 channel electronic benchtop pipettes](#) eliminate the need to lift and stabilize pipettes in an upright position, as a servo motor assists movements to make pipetting effortless. The [MINI 96 portable pipette](#) and [VIAFLO 96 and VIAFLO 384 handheld pipettes](#) feature intuitive thumbwheel interfaces, computer-controlled plungers and electronic tip loading and ejection mechanisms, which reduce the strain placed on the hand and wrist. On top of this, the pipettes can fill entire 96 or 384 well plates in one pipetting step, greatly increasing efficiency to minimize the time spent at the bench. The VIAFLO 96 and 384 pipettes can be operated in automatic mode, further reducing hands-on time. These ergonomic features enable operators to avoid unnecessary uncomfortable wrist movements and awkward neck and shoulder positions during the pipetting process.

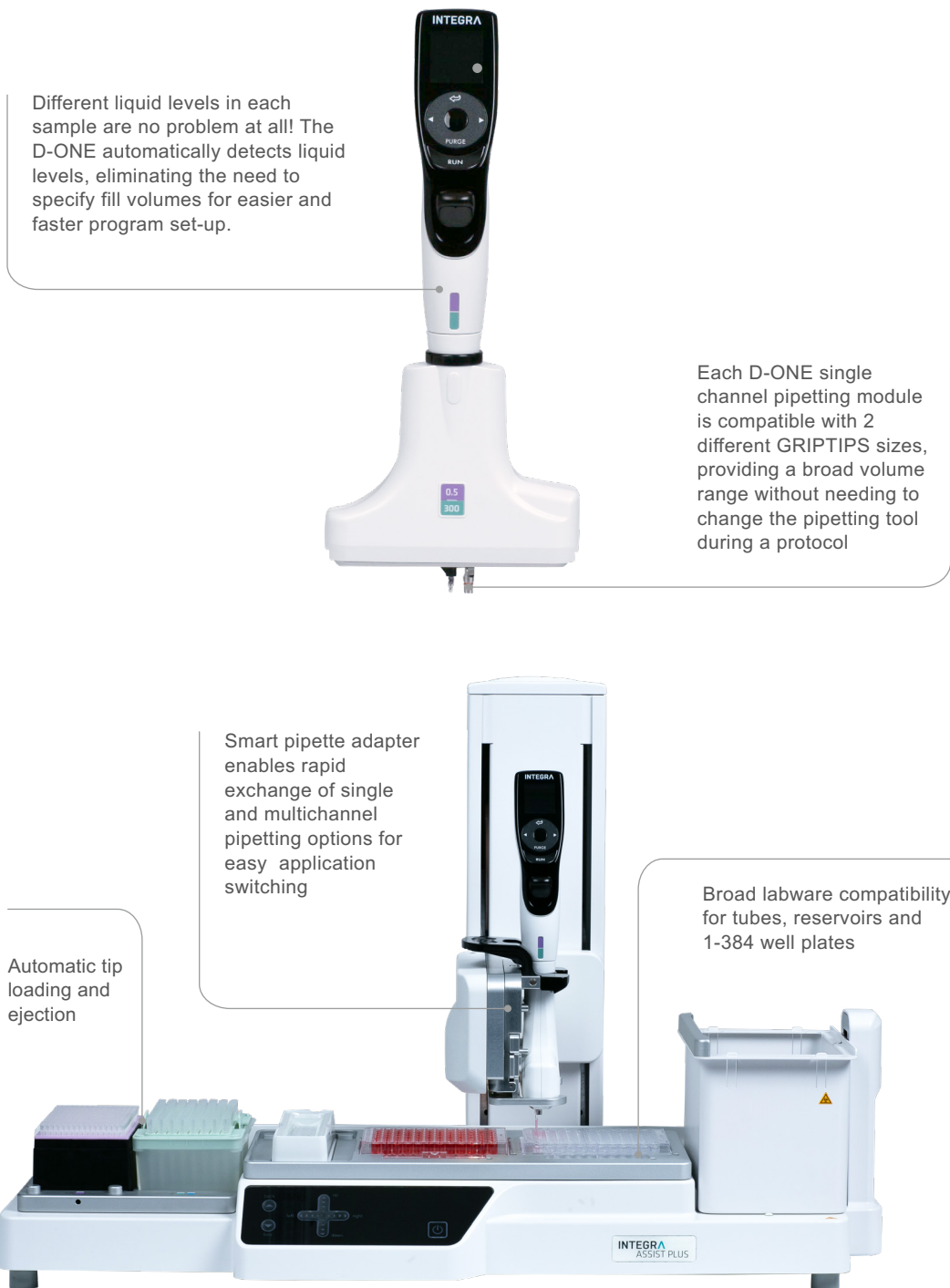
MINI 96



VIAFLO 96 AND VIAFLO 384



The [ASSIST PLUS pipetting robot](#) is an affordable solution for labs looking to fully automate workflows and repetitive tasks, eliminating physical strain. It can automate **VIAFLO** and **VOYAGER** electronic handheld pipettes, as well as the [D-ONE single channel pipetting module](#), and is simple to program using [VIALAB software](#). The **ASSIST PLUS** therefore eliminates repetitive manual tasks and completely solves posture issues for a higher throughput, smarter and more ergonomic workflow.





CHAPTER 6: Streamlined serological pipetting

Serological pipetting requires the handling of large liquid volumes with precision, but holding on to bulky or heavy pipet controllers for long periods of time results in muscle fatigue, particularly during repetitive tasks. In addition, constantly having to monitor the graduations on the side of a pipet forces users into uncomfortable postures, especially when they are pipetting in a biosafety cabinet where space and access are limited. Users must either hold the pipet and labware at eye level – leading to arm, wrist and hand fatigue – or bend forward, giving them back and neck discomfort. Reading difficult-to-see graduations at weird angles can also strain the eyes, and awkward positions can make it difficult to maintain focus and precision, increasing the risk of errors and extending the time tasks take. On top of this, frequent filter changes due to overfilling and contamination can slow down productivity and reduce efficiency, making even simple tasks more tedious and physically strenuous.

The [PIPETBOY GENIUS serological pipet controller](#) helps to address common challenges faced by lab technicians when performing serological pipetting, reducing the risk of RSIs with ergonomic features. The **PIPETBOY GENIUS** enables fast and consistent repeat dispensing of multiple aliquots from 0.1 to 100ml at the press of a button, from a single aspiration when used with INTEGRA's [serological pipets](#). This function eliminates the need to monitor graduations, relieving strain on the body and reducing eye fatigue. It also helps improve pipetting reproducibility by reducing manual errors and variability.

PIPETBOY GENIUS



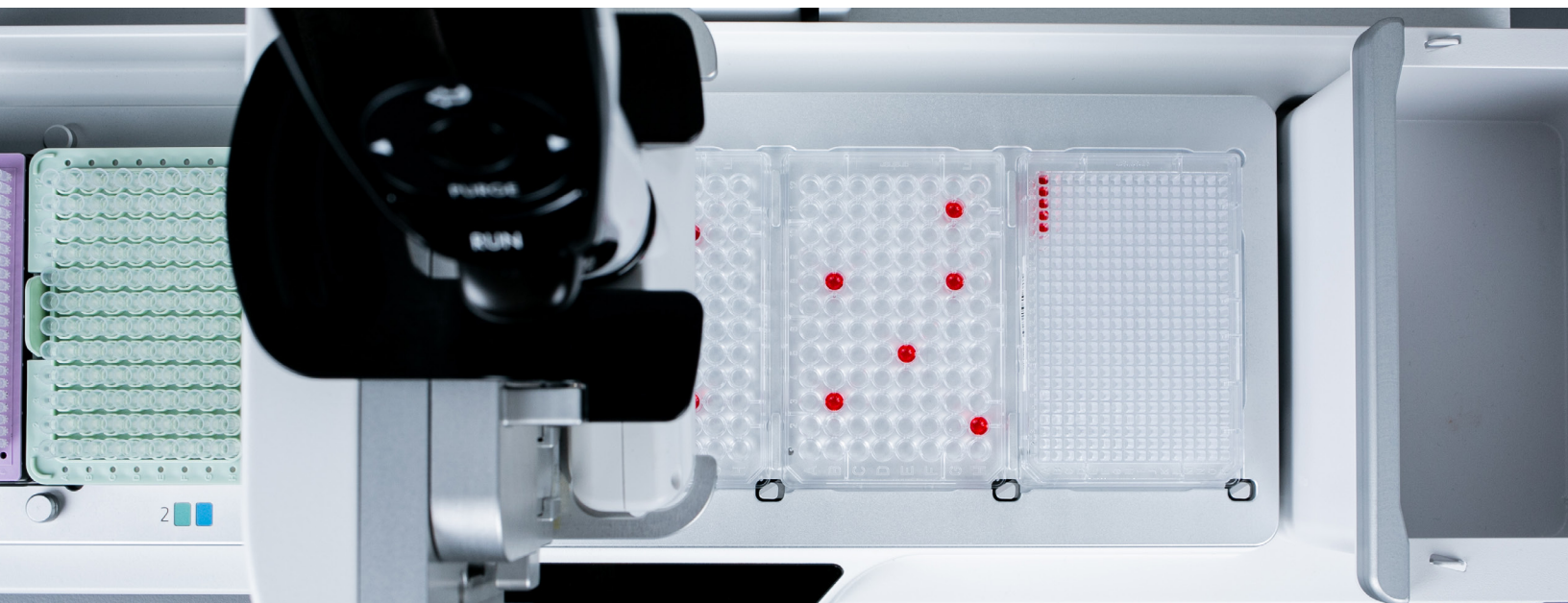
The controller's ergonomic design naturally aligns with your posture, reducing neck and arm strain during prolonged use. The device is also lightweight and features a short sterile module nose piece, reducing arm lift height, making it feel like an extension of your arm. The **PIPETBOY GENIUS** features overfill protection to minimize filter changes when used with our serological pipets, avoiding additional manual tasks and muscle fatigue. This innovative liquid handling tool not only supports user health and wellbeing, but also enhances pipetting precision and efficiency for greater lab productivity.



CHAPTER 7: How ergonomic is your lab?

By now it will be obvious just how important it is to choose liquid handling tools that support comfort and performance when designing your lab and pipetting station. You should also routinely assess your existing liquid handling workflow and make adjustments where necessary to ensure the wellbeing of users, as well as to maximize efficiency. A user-friendly work space is extremely beneficial to lab users, lessening physical strain and boosting worker morale. Making ergonomic choices also increases overall lab performance, improving pipetting accuracy and precision, speeding up processing and sample throughput, and opening workflows up to better scalability.

For optimal ergonomics the working height should be approximately at elbow level, frequently used items should be positioned within easy reach, and the arms should be supported where possible to reduce static load. Visual demands should also be taken into account; precision tasks such as pipetting require close visual attention, so it is important to maintain a comfortable viewing distance of around 20-40 cm, with a natural downward viewing angle of 15-45°. Excessive forward bending of the head should be avoided, as this can place additional strain on the neck and shoulders over time.



CHAPTER 8: Conclusion

We hope this eBook has given you lots of insight into the importance of ergonomics in the lab, and information on how to minimize user strain in liquid handling workflows. To recap, when building an ergonomic liquid handling set-up, there are several crucial factors that should be considered.

- Adjust your posture to prevent musculoskeletal issues
- Choose the right pipette for the task, such as manual or electronic pipettes
- Reduce repeated manual steps, for instance through automation
- Adopt a customized workbench layout and reach zones

Last but not least, another way to promote ergonomic liquid handling is to regularly provide instruction and hands-on training for lab users. If you are interested in learning more about ergonomic pipetting and lab set-up, book a free online or onsite training session with one of our liquid handling experts through the [INTEGRA School of Pipetting](#). You can also request a demonstration of our electronic and automated solutions.



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