

INTEGRA

Choose the right service for your MEDIACLAVE and MEDIAJET

INTEGRA strongly recommends annual preventative maintenance of **MEDIAJET**. This service is mandatory for **MEDIACLAVE**. Maintenance performed by qualified INTEGRA technicians ensures:

- Safe operation of the instrument
- Confidence for on-demand use of the system
- Long device lifetime



Choose between three on-site service options to suit your laboratory and workflow needs:

BASIC LIGHT Service	BASIC Preventative Maintenance	PLATINUM Preventative Maintenance
The BASIC LIGHT Service is a cost-effective option for customers focused on the safe operation of their equipment. This annual inspection ensures your equipment meets safety standards, providing peace of mind, but without the additional maintenance or repair coverage.	The BASIC program comprises annual maintenance of the instrument in your laboratory. The service will improve equipment reliability and guarantee performance within INTEGRA's original manufacturing specifications.	The PLATINUM program includes the same annual maintenance as the BASIC program. Additionally, subscribers to the PLATINUM program profit from a truly worry-free package that covers all repair costs that may occur during the year, with priority reaction time.

Service contents	BASIC LIGHT	BASIC	PLATINUM
MEDIACLAVE 10/30 Safety Check			
• Check of pressure sensor/MEDIACLAVE			
• Check of temperature sensor (heater + medium)/MEDIACLAVE			
• Check of safety valve/MEDIACLAVE			
• Check of vessel, including bayonet catch of vessel lid and feed switch/MEDIACLAVE			
• Check of lid seal, vessel caps and burst disc/MEDIACLAVE			
• Check if all warning stickers are present/MEDIACLAVE	✓	✓	✓
• Check of safety cover/MEDIACLAVE			
MEDIAJET: Safety and alignment check			
• Check if all warning stickers are present			
• Check of safety cover			
• Check of alignment of carousel / rotor and feeder stacker unit			
Firmware update if available and requested	✓	✓	✓
Priority scheduling for completion of service	-	✓	✓
Preventative maintenance of one instrument			
• Operational test			
• Mechanical and electrical parts check	-	✓	✓
• Inspection for wear			
Detailed documentation of preventative maintenance with checklist	-	✓	✓
Test run with temperature calibration (MC) / Test run with position alignment (MJ)	-	✓	✓
Maintenance sticker for the instrument	-	✓	✓
Parts and labor for repairs and exchange of worn parts on instrument included	-	-	✓
Priority service at any malfunction, including repairs	-	-	✓
One-year warranty applied from date of contract, including material and labor for repairs	-	-	✓

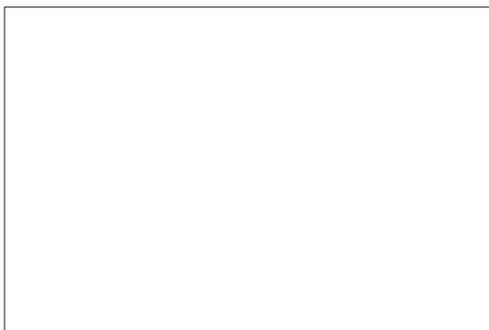
Order information on-site preventative maintenance

Part number

Description	BASIC LIGHT	BASIC	PLATINUM
MEDIACLAVE preventative maintenance program	999335	999130	999140
MEDIAJET preventative maintenance program	999336	999131	999141

Please note:

- For safety reasons, **MEDIACLAVE** requires service intervals of 1 year or 1000 cycles, whichever occurs first.
- Instruments must be new or in full working condition before entering a **PLATINUM** contract.
- **PLATINUM** contracts are only available for instruments up to 10 years old or less than 10,000 **MEDIACLAVE** cycles.



Contact us:



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